Full Stack Insurers - Some Metrics





New Insurer

Established Insurer

US\$ million

Lemonade





CHUBB

Business model

Countries of operation	US + 2 other countries	India	70 countries	54 countries
Year founded	2015	2016	1919 (in Shanghai)	traced to 1882
Lines of business	Renters + 4 others	Personal lines & auto	Multi-line	Multi-line
Tech Stack	Focus on CX and deployment	Al enabled platform that is	AIG 200 initiative focuses on	Spending US\$1 billion p.a on
	of AI	100% cloud enabled	operational improvement	technology. Chubb Studio
				platform for ecosysetms
Distribution Model	Direct to Customer	Agency	Agency and Broker lead	Agency and Broker lead
			distribution	distribution
Management team	Tech Veterans	Insurance veterans	Insurance veterans	Inusrance veterans
Number of customers	1.4 million	approx 30 million	Region of 100 million	n/a
No of staff	1,100	1,400	~37,000	~35,000

Operating Financials*

Revenue FY '21	84	567	52,100	41,000
Net Income (Profit) FY '21	(241)	(37)	9,400	8,539
Assets FY'21	1,271	365	521,000	182,000
3 yr Revenue growth '18-'21	55%	67%	3%	8%
3 yr Income growth '18-'21	-66%	-3%	539%	29%
3 yr Assets growth '18-'21	108%	52%	5%	6%

Market valuation & metrics

Listing status	NYSE	MSE Listing expected Q4 '22	NYSE	NYSE
Market Capitalisation (19 August '22)	1,740	3,500 reported on last	42,660	83,770
		fundraise		
Price Earning Ratio (FY'21)	n/a	n/a	4.5	9.8
Cap as multiple of '21 revenue	20.8	6.2	1.2	0.5
1 yr share price growth	-65%	n/a	+4%	+8%
3 yr share price growth	n/a	n/a	+3%	+31%
Div yield % (19 August '22)	n/a	n/a	2.3%	1.7%

Further info (links available in PDF version)

Website	https://www.lemonade.com/	https://www.godigit.com/	https://www.aig.com/	https://about.chubb.com/
Business model	2020 Article	IPO filing Q3 2022	Strategy and Solutions	<u>Letter to shareholders</u>
Tech Stacks	<u>Double down on Tech stack</u>		Article on use of AWS	Chubb Studio insurance platform launch
Financials	2021 financials	2022 financials (ending 31st March 2022)	2021 financials	<u>2021 financials</u>

^{*} Financial data extracted from WSJ.com where available. Digit analysis based on FY ending 31st March '22.