

News Release

第一生命保険株式会社

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一生涯のパートナー

第一生命

 Dai-ichi Life Group

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Dai-ichi Life expands the procedure menu of the "contractor-only site"

From April 21, 2020, Dai-ichi Life will expand the procedure menu of the "subscriber-only site" Internet service for subscribers.

"Request for hospitalization / surgical benefits (* 1)", "Contractor loan, withdrawal of accumulated dividend / seated deposit (* 2)", "Insurance deposit, repayment of contractor loan / advancement" As a general rule, the procedure has been based on the premise that a lifelong design designer visits, mails, or calls. This time, by expanding the procedure menu, more than 1.5 million procedures per year can be completed on the Internet, and even if you can not go out, it is faster and easier at home etc. according to the convenience of the customer. You will be able to proceed to.

By using the health support app "Health First App" for smartphones provided by the company, you can access the "contractor-only site" more smoothly. The "Health First App" has a biometric authentication function (face authentication / fingerprint authentication), so it is possible to perform the procedure securely and seamlessly without entering an ID or password.

The company will continue to improve its customer service by enhancing various Internet services and improving convenience.

* 1 The subjects of this time are hospitalization for diseases (other than "3 major diseases (cancer, myocardial infarction, stroke)" or surgery for "colon polyps" and "cataracts". Refer to the company website for other handling requirements, such as contract type and length of hospital stay.

* 2 In the past, only subscribers with a "Dai-ichi Life Card" or "Service Passport" could use the Internet service.