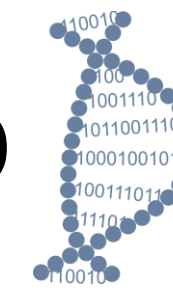










# Great Networking Software - BUT it needs careful setup



THE DIGITAL INSURER

**WARNING:** REMO is a new kind of networking environment. It is cool. BUT it doesn't work for everyone. Read this to be informed and follow this advice as much as you can!

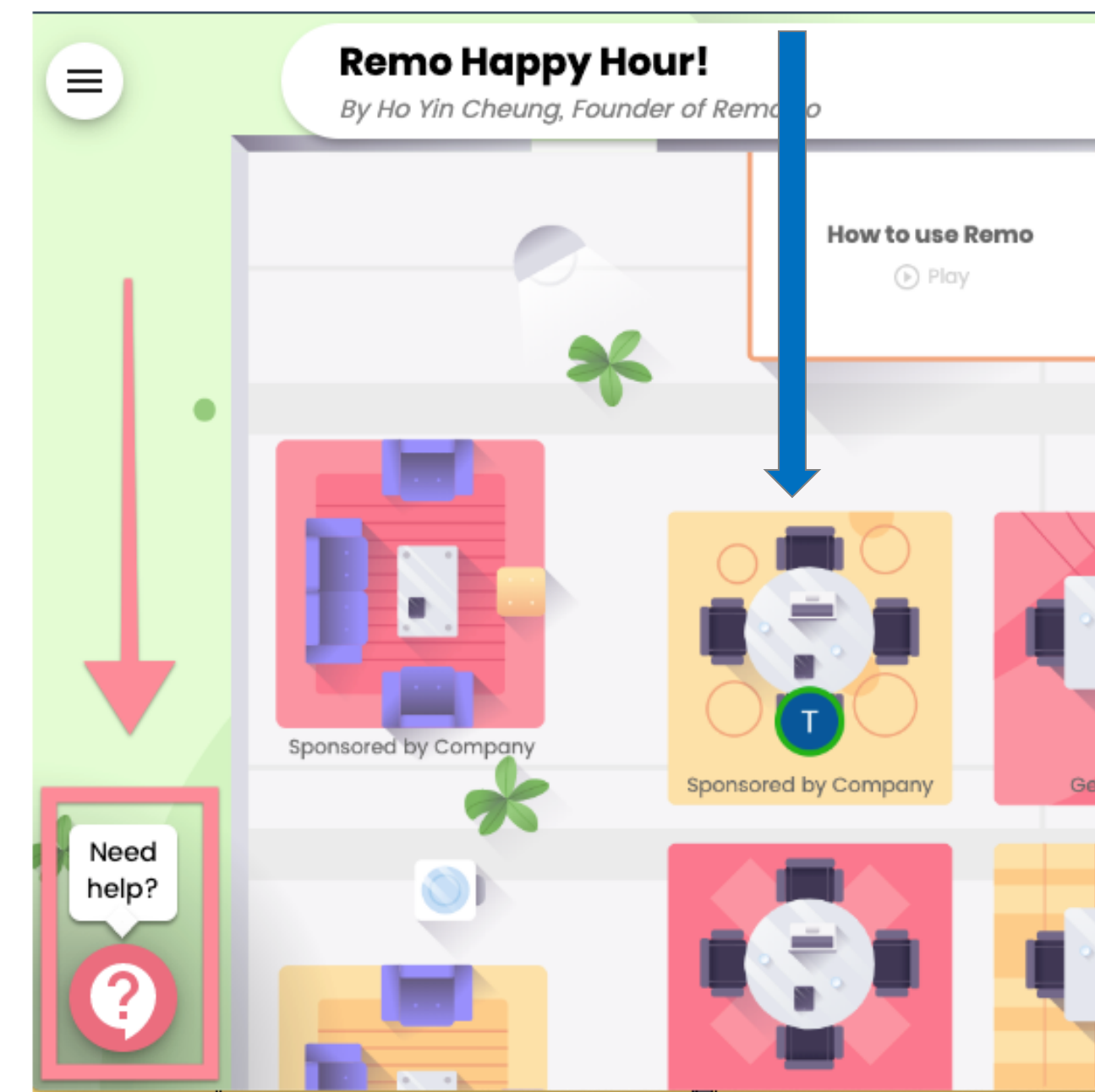
	Wifi	V	data	
	Laptop / desktop	V	Mobile	
	Chrome /Firefox	V	Others	

Before you begin, please test your microphone and camera <https://geartest.remo.co/>  
This will allow you to diagnose if there is a problem and where it is! Please use a headset.

### If you still have problems:

- ✓ Logout, close browser and login again
- ✓ Visit TDI Tech Support Table (bottom left)
- ✓ Use the Remo Help Chat (bottom left) - SLA is 2-3 mins to respond
- ✓ Hard re-set option: Ctr+shift+R for windows and Command + shift + R for Mac

Great networking - you can move easily from table to table to meet other attendees.



Getting started as an attendee <https://help.remo.co/en/article/getting-started-as-an-attendee-s1vvsh/>

Have you found a better virtual networking experience ? Let us know [here](#)